

PRIVACY POLICY

Effective: September 15, 2025 | Last updated: September 15, 2025

1. INTRODUCTION

A.L.E LLC ("Save Time and Make Money", "we", "us") builds and operates RecruiterSimulator.ai at recruitersimulator.ai (the "Service"). This Privacy Policy covers how we handle personal information about our business customers and their contacts.

2. TWO TYPES OF DATA

We handle two distinct categories of data:

- Service Data — information about you and your team that we collect to provide and improve the Service (covered by this policy)
- Customer Data — data you submit to the Service on behalf of your own customers or users (governed by our agreement with you; we act as your data processor)

If you are an end user of a customer's application built on our platform, direct your privacy questions to that customer.

3. SERVICE DATA WE COLLECT

- Account and contact information: name, email address, job title, company name
- Billing information: processed by our payment provider — we do not store full card numbers
- Usage data: features accessed, API calls, session logs
- Support communications

4. CUSTOMER DATA WE PROCESS

Customer Data is everything your customers or users submit through your application. We process it only according to your instructions to provide the Service. We do not use Customer Data for our own purposes.

Upon termination of your account, we return or delete Customer Data within 30 days as specified in our Data Processing Agreement.

5. HOW WE USE SERVICE DATA

We use Service Data to: deliver and improve the Service, process billing and payments, provide customer support, detect fraud and security threats, and comply with legal obligations.

6. HOW WE SHARE SERVICE DATA

We share Service Data only with:

- Stripe (payments), Railway (hosting), ElevenLabs, and other service providers that help us operate the Service. They may only use data to provide services to us.
- Legal authorities when required by law
- Business successors in a merger or acquisition

7. DATA RETENTION

We retain Service Data while your account is active and for 90 days after termination. Customer Data is returned or deleted within 30 days of termination. Financial records are retained as required by applicable tax law.

8. SECURITY

We use industry-standard security practices including encryption in transit and at rest. In the event of a breach affecting Customer Data, we will notify you in accordance with applicable US law.

9. YOUR PRIVACY RIGHTS

Business contacts whose Service Data we control may request access, correction, or deletion by emailing lisa@growtholutionscoach.com. We respond within 30 days.

California users have rights under CCPA including: right to know what personal information we collect, use, and share; right to delete personal information; and right to opt out of the sale of personal information (we do not sell personal information).

Residents of Virginia, Colorado, Connecticut, and Utah have similar privacy rights under their respective state laws, including rights to access, delete, and opt out of the sale of personal information.

10. CHILDREN'S PRIVACY

Our Service is designed for business customers and is not directed at children under 13.

11. CHANGES TO THIS POLICY

We will notify customers of material changes via email at least 30 days before they take effect.

12. CONTACT

Email: lisa@growtholutionscoach.com

Address: A.L.E LLC, 8401 Mayland Dr Ste A, Richmond, VA 23294